

2020-2021 TRAINING PROGRAM IN ENGLISH

The Quebec Society for Quality training programs are **the best investment** for you and your organization!

Explore our full selection of training courses, from Lean Master Certification to Agile Management.

Now available remotely!

REACHING THE HEIGHTS OF PERFORMANCE!

OUR MISSION

To support organizations in exploring, implementing, and sharing best business practices to help them become more efficient within their industries.

OUR VISION

To be the benchmark and partner of choice for Quebec organizations in performance and in emerging and innovative business practices.

ALWAYS THERE TO GUIDE YOU

Many sectors of the global economy have been put on hold. This is still the case for numerous organizations.

Although activities are gradually resuming, we must be prepared to do a lot of things differently.

Why not use this transition period to take a step back and reflect? To review your resource preparedness? To invest in training?

All too often, under normal circumstances, we lack the time to do this. That's why the Quebec Society for Quality is pleased to present its 2020-2021 training program. As you will see, our training programs are even better tailored to today's business challenges, including optimization, problem-solving and strategic thinking.

Our range of training programs is shaped around one goal: to help you and your organization achieve lasting gains.

As leaders in Lean and Six Sigma continuous improvement training, our team of over 30 field collaborators is equipped to meet your requests. Our instructors are carefully selected according to strict criteria, and all have practical experience as "worker-instructors."

We will continue to guide you in your success.

MANON DUCLOS

Vice President, Innovation and Organizational Excellence



— MOUVEMENT QUÉBÉCOIS QUALITÉ

SCHEDULE AND RATE DETAILS

Due to the pandemic, we cannot provide a definitive training schedule.

Some or all courses may need to be offered online.

However, we encourage you to review this document to familiarize yourself with the training content we have reserved for you.

Check back on the [Quebec Society for Quality website](https://www.qualite.qc.ca) for updates.



[qualite.qc.ca](https://www.qualite.qc.ca)

LEAN MASTER CERTIFICATION

AN EXCLUSIVE FOR OVER 10 YEARS!

The Lean Master certification remains a must for agents of change in organizations. Since the program was launched, we have certified hundreds of people.

This certification program includes a total of five modules with three days per module and a ton of concrete results for your organization!

THEMES BY MODULE

1. Introduction to Lean

Organizational flow, strategic planning and Hoshin Kanri, value-stream mapping

Application within your organization: approximately 60 hours of work

2. Daily Management

Stability, standardization, visual management, dashboard and problem solving

A3 problem solving for your organization: about 16 hours of effort

3. Facilitating Kaizen Improvement Workshops

Two practical assignments with oral presentation: approximately 32 hours of work

4. Total Productive Maintenance (TPM) Tools

Manufacturer only
Reliability, overall rate of return, SMED, 5S

Two practical assignments based on Module 3 but related to TPM: approximately 32 hours of work

5. Complements to Lean

Lean Accounting, katas, Training Within Industry (TWI)
Practical assignment with oral presentation: about 60 hours of work

Available on request



WHICH CERTIFICATION SHOULD YOU CHOOSE?

Hesitating between a Lean Master or a Lean Six Sigma certification?

CONTACT US!

We can help you make the best choice based on your context.



514-874-9933, EXT. 226

LEAN SIX SIGMA



A PROFITABLE INTERNATIONAL PROGRAM

The only true training, without compromise

The LSS-6001 and LSS-6002 standards established for Lean Six Sigma training courses leading to a belt recommend a minimum of 120 hours (Black Belt) and 40 hours (Green Belt) of training. Our training courses meet these international standards.

Don't be seduced by a short-term training program, which may seem more attractive: choose the credibility and notoriety of the Quebec Society for Quality!

DID YOU KNOW?

Certified individuals earn more!

The American Society for Quality publishes an annual salary report for quality professionals: in 2019, green belt-certified individuals earned an average of **23.9% more** than those in the same position without this qualification. For black belts, this difference is of 16.9%*.

What's remarkable is that the organization also benefits!

*"Make Your Move," *Quality Progress*, ASQ, December 2019.

THE FOUR LEVELS

BRONZE 改善	=	PREREQUISITE Preparatory reading	+	MODULE 1 Introduction to Lean	+	1 choice of module among 2, 3, 4* or 5
SILVER 改善	=	PREREQUISITE Bronze level	+	1 choice of module among 2, 3, 4* or 5		
GOLD 改善	=	PREREQUISITE Silver level	+	1 choice of module among 2, 3, 4* or 5		
PLATINUM 改善	=	PREREQUISITE Gold level	+	1 choice of module among 2, 3, 4* or 5		

* Manufacturer only



	YELLOW BELT	GREEN BELT
	Lean Six Sigma Yellow Belts must be trained to become skilled Lean Six Sigma team members.	Lean Six Sigma Green Belts will lead project implementation with logistical help from Lean Six Sigma yellow belts and with the support of their champions.
For	Employee	Project Manager
Certification	<ul style="list-style-type: none"> General introduction Vocabulary and methodology Process Data collection 	Yes, upon successful completion (project implementation and oral presentation)
Prerequisite	None	2 years of work experience and basic knowledge of Excel
Our distinction	<ul style="list-style-type: none"> 1 day of training by a certified black-belt instructor A real-life simulation for a more hands-on training course 	<ul style="list-style-type: none"> 5 days of training by a certified black-belt instructor Coaching included within a project implementation (2 hours)

TRAINING COURSES OFFERED IN ENGLISH

✓ Certification

PERFORMANCE-ORIENTED AND “REAL-LIFE” TRAINING COURSES!

The Quebec Society for Quality offers you over 50 training courses in French and a dozen in English: that’s the experience we offer, thanks to our 30 carefully selected expert instructors. Our training courses are targeted to all economic sectors and feature a number of themes including continuous improvement, Lean, Six Sigma, ISO, etc.

We are proud to train more than 2,200 managers each year with a satisfaction rate of 92%. Our training programs follow the highest global standards. Our program has a proven track record with Quebec managers!

Make the Quebec Society for Quality your partner of choice in developing your skills!

PRIVATE TRAINING: VIRTUAL OR FACE-TO-FACE

**Want to cut your training costs and train more people on your team?
Request private training!**

Our client promise

- Complete and worry-free coordination of your training activity from preparation to follow-up.
- Customized content to suit your specific needs.
- Customized exercises tailored to your business.
- Quote provided upon request and 10% discount for members.

DID YOU KNOW?

All of our public training courses are offered in-house in French or in English!

Can’t find what you’re looking for?

We will evaluate, free of charge, whether we can offer you what you need.

8D Problem Solving	
A3 Problem Solving	
Agile Methodology: From Theory To Practice	
Lean Master Certification - Module 1	✓
Lean Master Certification - Module 2	✓
Lean Master Certification - Module 3	✓
Lean Six Sigma Yellow Belt	
Lean Six Sigma Green Belt	✓
Selecting and Evaluating Suppliers	
Hoshin Kanri: Seven Key Steps to Successful Strategic Planning and Deployment	
TWI (Training Within Industry) - Job Instructions	



To see our full selection of French training courses, check out our program

Contact us to discover our corporate training and certification rates





The Quebec Society for Quality thanks its
governors for their support in the success of
Quebec businesses

FOUNDING GOVERNORS

Bombardier
CGI Inc.
Hydro-Québec
Ministère de l'Économie et de l'Innovation

GOVERNORS

Alcoa Canada
ArcelorMittal
Investissement Québec (CRIQ)
Createch
Fonds de solidarité FTQ
GE Bromont
GCM Consultants
Ministère du Tourisme du Québec
Mouvement Desjardins
Société de transport de Laval

MQQ

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